Pedal Heaven Ltd.
311-313 Fleet Road
Fleet
Hampshire
GU51 3BU
Tel: 01252 628575

www.pedalheaven.co.uk

Today's Date:	ORDER DATE:	ORDER NUMBER

YOUR INFORMATION

Name:	Birth date:	Age:	Sex: M F

Address: [Address/ P.O Box, City, ST ZIP Code]

ORDER INFORMATION

(Please give as much detail as possible)

QTY	PRODUCT CODE	DESCIPTION	PRICE	REFUND	EXCHANGE	REPLACEMENT STYLE	REPLACEMENT SIZE	REPLACEMENT COLOR	REASON CODE

RETURN REASON CODES	1 - QUALITY FAULT	2 - FIT/SIZE ISSUE	3 - INCORRECT ITEM RECEIVED	4 - ARRIVED TOO LATE	5 - OTHER

RETURNING/EXCHANGING AN ORDER:

1 - You can return any item within 14 days of receipt for a refund of that item, or to exchange it for a different size/colour or garment.

3 - Please note that returns can take up to 10 days to be delivered back to us. Once received, it will be processed within 48 hours of receipt.

4 - In all cases, the items returned must be in their original condition, which includes tags and any packaging. All goods will be inspected on return.

6 - Please refer to our Returns Policy on our website for further information.